



MEDTOUR SCHOOLS AND LODGES

Your Chosen Healthcare Provider



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Area of Cover	Treatment in Zambia only where SES emergency services operates
Emergency Evacuation and Treatment	
Road Ambulance	Full coverage to Lusaka or Kitwe Only
Air Ambulance	Full coverage to Lusaka or Kitwe Only taking into consideration a serviceable airstrip for aircrafts
Emergency hospitlisation and elective hospilisation	n/a
High care & intensive care	n/a
Stabilization of an acute episode of chronic condition	n/a
Reconstructive surgery	n/a
Travel & accommodation of a third party	n/a
Assistance	Contact member insurance for obtaining medical reports or arrangements of medical evacuation if required

- It is the duty of the client/lodge owner to document and safely store the details of all visitors' existing medical insurance cover and emergency contacts. This is to ensure a smooth, fast process when handling a patient in an emergency situation.
- Upon handover of the patient to a specific hospital, the patient's personal medical cover/insurance should then take over, keeping SES in copy of all communication with the patient's insurer.
- A complete list of all visitors/students attending a trip must be submitted a day or two prior to when they need cover (and the exact date(s) of the trip). Failure to submit this list on time will render SES's insurance cover invalid.

WHO DO I CONTACT?

SES 24/7 Help Line | 737
 Account Queries | thandiwe@ses-unisure.com
 Information/ Sales | natalie@ses-unisure.com

